# Centre for Distance and Online Education (CDOE)



PROGRAMME PROJECT REPORT (PPR)
FOR
MASTER OF COMMERCE (M.Com.)

SIKKIM MANIPAL UNIVERSITY

CENTRE FOR DISTANCE AND ONLINE EDUCATION (CDOE)





#### Sikkim Manipal University

#### Vision

Global Leadership in Human Development, excellence in Education and Healthcare

#### Mission

Develop professionals of excellent calibre in the field of Health Sciences, Engineering, Management, Medical Biotechnology, Basic and Social Sciences, with a humane approach, capable of shouldering the responsibility of building the nation and be globally competent.

## Centre for Distance and Online Education

#### Vision

Empowering tomorrow's global learners through accessible, innovative, and inclusive online education.

#### Mission

To foster a dynamic virtual learning environment that transcends boundaries, leveraging technology and pedagogical excellence to cultivate personalized, lifelong learning experiences for diverse communities worldwide









PROGRAMME PROJECT REPORT

MASTER OF COMMERCE (M.Com.)

CENTRE FOR DISTANCE AND ONLINE EDUCATION (CDOE)

SIKKIM MANIPAL UNIVERSITY









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# PROGRAMME PROJECT REPORT (PPR)

#### Introduction

At every step in one's life, one needs to transform, to compete, and improve. In today's dynamic business environment, being acquainted with concepts is not enough. It is essential to acquire and constantly upgrade knowledge about various dimensions of accounting and finance along with the fundamentals of business in real world scenarios. Online M.Com Programme designed by Centre for Distance and Online Education (CDOE), Sikkim Manipal University imparts knowledge and skill sets to students to achieve this and face real world challenges. It teaches the application of innovative practices to current business situations. It incorporates analysis of contemporary issues besides providing a strong theoretical foundation. It provides a collaborative learning environment with dedicated faculty to ensure students achieve their full potential. The online M.Com Programme teaches one to work smartly, take the lead in critical situations, and influence business decisions more effectively. It teaches one to not only work efficiently, but also shape the business environment and create opportunities for further growth.

It aims to provide the students with a wide range of skills and competence in the area of commerce. The two-year programme equips students with knowledge of advanced accounting and financial management, legal environment of business, export and import laws, economic policies and other aspects that influences trade and business. This programme tries for excellence in commerce education and training for accounting, taxation, banking, changing socio-cultural aspirations, the IT revolution and globalisation of economies. The Programme is designed to instill confidence, improve knowledge, and act as a catalyst in the search for success and growth.

# 1. Programme's Mission and Objectives

The online M. Com Course offered by Centre for Distance and Online Education (CDOE), Sikkim Manipal University is imparting professional education and training in various aspects of business and its environment and provide them with opportunities to develop analytical skills to meet the challenges of business at the national and global level. The course aims at equipping the students with the requisite knowledge, skills & domain expertise envisaged by the corporate world, of industry-worthy finance professionals.

The basic objective of the Online M.Com programme is to provide advanced and practical knowledge of the finance stream for making participants more competent to occupy key operational positions at their workplace of the finance stream for making participants more competent to occupy key





- · To impart the latest and relevant knowledge of Financial Analysis.
- To develop the right kind of values and attitudes to function effectively in the competitive environment of financial analysis.
- To understand aspects that influence trade and business.

## 2. Relevance of Programme with Sikkim Manipal University, Mission and Goals

In order to align with the mission and goals of Sikkim Manipal University, the Online M.Com Programme is planned to incorporate all relevant subjects of wide-spectrum application in real time work environment. This course offers the students great career opportunities in the different sectors.

#### Vision

To transform the hidden potentialities of the global learners into realities in the field of Commerce.

#### Mission

To foster a dynamic virtual learning environment the transcends boundaries, leveraging technology and pedagogical excellence to cultivate personalized, lifelong learning experiences for diverse communities worldwide and to equally understand the commercially varied concepts and theories of the subject.

### 3. Nature of Prospective - Target Group of Learners

It is now well accepted that an M.Com degree is an important tool for professionals to enhance their knowledge of business, expand their career options and move up their career ladder, acquire accounting skills or embark on an entrepreneurial journey.

This Online programme has been designed for conventional learners, as well as working professionals and other individuals aspiring to acquire knowledge and associated academic credentials. Considering that all candidates interested in pursuing a degree may not be able to afford the same through a campus mode for reasons of paucity of time or financial constraints, online delivery is a feasible option to enable them to acquire knowledge and skills. Delivery through this mode also contributes towards Gross Enrolment Ratio (GER) of 50% by 2035, as envisaged by the Government of India.

The programme is so designed that the prospective students who may not be able to afford full-time, residential M. Com are provided with high value learning, anytime, anyplace, at one's own pace.



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# 4. Appropriateness of programme to be conducted in Online mode to acquire specific skills and competence

The courses in the programme are delivered through Self-Learning e-Module which is a modular unit of e-learning material which is inter-alia self-explanatory, self-contained, self-directed at the learner, and amenable to self-evaluation, and enables the learner to acquire the prescribed level of learning in a course of study and includes contents in the form of a combination of the following e-Learning content, and made available through four-quadrant approach namely,

(a) e-Tutorial - faculty led Audio - Video Lectures, (b) e-Content (combination of PDF/ e-pub) Text Materials, (c) Discussion forum for raising of doubts and clarifying the same on real time basis by the Course Coordinators/Course Mentors assigned to students (d) Self-Assessment Quiz, Test and Assignments to reinforce learning. Reference books are also mentioned in the syllabus. Latest Edition of Reference books may be referred to.

A robust Learning Management System that keeps track of delivery of e-Learning Programmes, learner's engagement, assessment, results and reporting in one centralized location, is in place. All of the above can be done/delivered by online and other platforms without much loss of fidelity. Hence the M.Com programme is suited for Online mode of learning.

## 5. Instructional Design

## 5.1. Curriculum design

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The curriculum has been designed by experts in the area of Finance, Accounting, Marketing and Management and maximum care has been taken to include contemporary to pics, as well as topics that also inculcate environmental awareness in students. The curriculum and syllabus are approved by the Board of Studies, Centre for Internal Quality Assurance (CIQA) and University Academic Council which consists of experts from Academia and Industry.





Education



# 5.2. Programme structure and detailed syllabus

## 5.2.1 Programme Structure

		SUBJECT CODE	SUBJECT NAME	CREDIT	CREDITS	TOTAL CREDITS	
			SEMESTER I		1		
		MCOMC101	Management Concepts and Organizational Behaviour	4		20	
		MCOMC102	Marketing Management	4	20		
Core	Core	MCOMC103	Financial Accounting & Reporting	4			
		MCOMC104	Economics for Managers	4			
		MCOMC105	Corporate Financial Management	4			
			SEMESTER II			_	
		MCOMC201	Advanced Corporate Accounting	4			
		MCOMC202	Business and Economic Laws	4	20	20	
Core	Core	MCOMC203	Cost Analysis & Control	4			
•		MCOMC204	Human Resource Management	4			
		MCOMC205	Audit & Assurance	4			
			SEMESTER III				
generalisely and assessment of a state of a state of the collection of the state of	Core	MCOMC301	Business Ethics and Corporate Governance	4	12		
Core		Core	MCOMC302	Strategic Management	4		
		MCOMC303	Management Accounting	4		20	
		MCOMF304	Management of Financial Services	4	8		
Specialization		MCOMF305	Security Analysis and Portfolio Management	4			
		MCOMM304	E-Business	4	8		
	MKT	MCOMM305		4			
			SEMESTER IV				
Core	Core	MCOMC401	Research Methodology and Statistical Analysis		12		
Core	Core	MCOMC402	Project Work	8			
and the second s	FIN	MCOMF403	Corporate Tay Laws &	4	8	20	
·		MCOMF404		4			
Specialization		MCOMM403		4	8		
	МКТ	MCOMM404	Advertising Management and Sales Promotion	4			
			OTAL CREDITS			80	









## 5.2.2 Detailed Syllabus

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		SEMESTER I
No of units	Course Code: MCOMC101	Management Concepts and Organizational Behaviour; Credits: 4
Learning Objectives:	1. Define the manageme 2. Identify ar interperson 3. Analyze the contribution theories ar 4. Apply the an organic system.	nature and scope of management, understand the relationship between int and administration, and evaluate management as a science or an art. In describe the roles, functions, and skills of managers, including their hal, informational, and decisional roles. The historical development of management thought, with a focus on the lons of F.W. Taylor, Henri Fayol, and Peter Drucker to various management and concepts.  Perinciples of planning, decision-making, organizing, staffing, and leading in exational context, and recognize the importance of control as a feedback
1	Evolution of Ma	nanagement and management process: Introduction, Importance of Management, nagement Thought, Principles of Management, Management Process/Functions, ew.
2	Managerial Role and Decisional rethat forms the b	es, Functions and Skills Function of management, interpersonal, informational coles of a manager. Development of Management Thought Historical background case for various management theories and concepts, contribution made by F.W ayol and Peter Drucker.
3	Planning and de Planning, Decis Introduction, In span of control	cision making: Introduction, Importance of Planning, Types of Planning, Steps in the Making, Model in Planning and Decision Making. "Organizing and staffing: apportance of Organizing, Types of Organizations, Organizational division and Types of Departmentation, Staffing and its importance in the organization, Line o
4	Londing Impo	luction, Comparison and Contrasting of Directing and Leading, Characteristics of trance of Leading, Functions of Leading.
5	.Controlling: In system, Prerec	troduction, Importance and Process, Critical Control Points. Control as a feedback quisites of Effective Control, Control Techniques, IT Enabled 'Controls' and it
6	Communication	on Various means of communication, that is, oral, written and non-verb







7	Individual level behavioural variables – 1 (Personality, Perception): Introduction, Personality, Definition and Determinants, Personality Traits, Personality Attributes affecting OB, Definition, Importance and Factors Influencing Perception, Perception and Making Judgment about Others.
8	Individual level behavioural variables – 2 (Values, Attitudes and Emotions): Introduction, Values, Attitudes, Definition and Concept of Emotions, Emotional Intelligence, Indian Perspective on El.
9_	Individual level behavioural variables – 3: Introduction, Learning and its Applications in Organizations. Definition and Importance of Motivation, Early Theories in Motivation, Contemporary Theories in Motivation, Motivational Tools in Organization.
10	Group level behavioural - 1 (The group): Introduction, Concept of Groups, Stages of Group Formation and Group Process, Work Group Behaviour, Factors that Affect Group Behaviour, Implications of Group Process for Organizations.
11	Group level behavioural- 2 (The team): Introduction, Definition and Overview of a Team, Seventeen Characteristics of an Effective Team, Designing a Team – Team Wheel, Key Issues in Team Building, The Seven Step of Intact Team Building, Cross Functional Teams.
. 12	Group level behaviour- 3 (Leadership): Introduction, Overview of Leadership, Role of Leadership in Contemporary Business, Theories of Leadership, Contingency Theories of Leadership, New Leadership Theories.

No of units	Course Code: MCOMC102	Marketing Management; Credits: 4
•	in business.  2. Analyze the va	plain the concept of marketing, including its origin, scope, and importance arious marketing concepts, such as exchange concept, production concept, modern marketing concept, and societal marketing concept, and assess
Learning Objectives:	3. Evaluate the important deand stages of	and applicability in real-world marketing scenarios.  significance of consumer behaviour study, including understanding finitions, determinants of consumer behaviour, types of buying decisions the buying process.
	additional co	
	decisions, de	and analyse various aspects of product management, including produce evelopment and lifecycle strategies, product branding, new product, and product life cycle management.

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1	Introduction to Marketing Management: Introduction, Market and Marketing, the Exchange Process, Core Concepts of Marketing, Functions of Marketing, Importance of Marketing, Marketing Orientations.
2	The Marketing Process: Introduction, Marketing Mix-The Traditional 4Ps, The Modern Components of the Mix- The Additional 3Ps, Developing an Effective Marketing Mix, Marketing Planning, Marketing Implementation and Control.
3	Marketing Environment: Introduction, Environmental Scanning, Analysing the Organization's Microenvironment, Company's Macro Environment, Differences between Micro and Macro Environment, Techniques of Environment Scanning.
4	Consumer buying behavior: Introduction, Characteristics, Types of Buying Decision Behaviour: Henry Assael Model, Consumer Buying Decision Process, Buyer Decision Process for New Products, Buying Motives, Buyer Behaviour Models.
. 5	Business Buyer Behaviour: Introduction, Characteristics of Business Markets, Differences between Consumer and Business Buyer Behaviour, Buying Situations in Industrial/Business Market, Buying Roles in Industrial Marketing, Factors that Influence Business Buyers, Steps in Business Buying Process.
6	Segmentation, Targeting and Positioning: Introduction, Concept of Market Segmentation, Benefits of Market Segmentation, Requisites of Effective Market Segmentation, The Process of Market Segmentation, Basis for Segmenting Consumer Markets, Targeting (T), Market Positioning (P).
7	Product Management: Decisions, Development and Lifecycle Strategies: Introduction, Levels of Products, Classification of Products, Product Hierarchy, Product Line Strategies, Product Mix Strategies, Packaging and Labelling, New Product Development, Product Life Cycle (PLC).
8	Product Management-Brand and Branding Strategy: Introduction, Brand and Branding, Advantages and disadvantages of branding, Brand Equity, Brand Positioning, Brand Name Selection, Brand Sponsorship, Brand Development.
9	Pricing: Introduction, Factors Affecting Price Decisions, Cost Based Pricing, Value Based and Competition Based Pricing, Product Mix Pricing Strategies, Adjusting the Price of the Product, Initiating and Responding to the Price Changes.
10	Distribution Management: Introduction, Need for Marketing Channels, Decisions Involved in Setting up the Channel, Channel Management Strategies, Introduction to Logistics Management, Introduction to Retailing, Wholesaling.



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11	Promotion Management-Managing Non-Personal Communication Channels: Introduction, Integrated Marketing Communications (IMC), Communication Development Process, Budget Allocation Decisions in Marketing Communications, Introduction to Advertising, Fundamentals of Sales Promotion, Basics of Public Relations and Publicity Personal Communication Channels: Introduction, Personal Selling, Sales Management Basics, HR Practices in Sales Management, Evaluation of Training, Personal Selling Process, Direct Marketing.
12	Marketing Research: Meaning and scope of marketing research; Marketing research process.

No of units	Course Code: Financial Accounting & Reporting; Credits: 4  MCOMC103  Financial Accounting & Reporting; Credits: 4
Learning Objectives:	<ol> <li>The objective of this course is to develop conceptual understanding of the fundamental of financial accounting system this processes transactions and other events through a book-keeping mechanism to prepare financial statements.</li> <li>To impart skills in accounting for recording various kinds of business transactions.</li> <li>To learn about the differences in financial statement preparation, measurement &amp; presentation.</li> <li>To gain a sound understanding of recognition, measurement and reporting issues for business combinations, partnerships and foreign operations.</li> </ol>
1	Introduction to Financial Accounting: Concepts, Conventions, Principles, Conceptual framework of financial reporting. Accounting Standards: History, Accounting Standards-Indian Accounting Standards, US GAAP, International Standards, Relative view of Indian Accounting Standards US GAAP and International Standards.
2	Income Statements and Balance sheet.
3	for corporate entities preparation of Financial Statements for corporate entities.
4	Consolidation of Financial Statements of Holding Companies and its subsidiary companies.  Investment in another entity constitutes a subsidiary or an associate relationship in accordance times to parent entity from preparing consolidated financial statements.
5.	Preparation of the consolidated statement of financial position and statement of comprehensive income in accordance with relevant IndAS/ IFRS for a group comprising of one or most subsidiaries (being either wholly or partially directly owned) or associates, including interest acquired part way through an accounting period.
6	Application of IFRS for generating appropriate accounting entries in respect of report performance, principles and first time adoption of IFRS.

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7	Accounting for taxation, employee benefits, non-current assets. Accounting for government grants, inventory and events after reporting period.
8	Ethical Accounting: Principles/ codes of ethics in accounting, Ethical dilemma- resolving ethical
9	The provisions of relevant international accounting standards/ Indian GAAP in respect of the recognition and measurement of revenue, leases, financial instruments.
10	Share based payments- equity and cash settled share payment transactions, and deferred taxation
11	Adoption of relevant accounting policies and Accounting estimates: Impairment of non-current assets, Bad debts, Provision for obsolete and slow-moving stock, Provision for pension benefits.
	Depreciation.
12	Recent developments in financial accounting and reporting in India- Sustainability reporting  Triple Bottom line, CSR reporting, Fair value measurement, and Integrated reporting.

Unit No	Course Code: MCOMC104	Economics for Managers; Credits: 4
	economics to so  2. Analyse consur- utility of the pr	the basic concept of economics, comprehend the complex business develop the skill to identify the tools and techniques provided by the live the problems.  The behaviour and interpret consumer decision making in terms of roduct and the consequential demand and supply for the product and
Learning	services.	terrelationship among different types of cost and revenue, production
Objectives:	3. Analyse the int	terrelationship among different types of the
	functions and d	lecide the best-suited level of production atures of different types of market and decide the price and output under
	various marke	t situations and analyse certain macro-economic concepts along with their relevance
	for economic of	tance of Managerial Economics: Introduction, Meaning, Scope of Manageria
1	Economics, Import	ance of the study of Managerial Economics, Two Major Functions of a
	Managerial Econon	nist.
2	Forecasting: Introd	Introduction, Meaning and Law of Demand, Elasticity of Demand. Demand uction, Meaning and Forecasting, Level of Demand Forecasting, Criteria for recasting, Methods or Techniques of Demand Forecasting, Survey Methods, Demand Forecasting for a New Product; Theory of Consumer Choice.



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3	Supply & Market Equilibrium: Introduction, Meaning of Supply and Law of Supply, Exceptions to the Law of Supply, Changes or Shifts in Supply. Elasticity of supply, Factors Determining Elasticity of Supply, Practical Importance, Market Equilibrium and Changes in Market Equilibrium.
4	Production Analysis: Introduction, Meaning of Production and Production Function, Cost of Production. Cost Analysis- Introduction, Types of Costs, Cost-Output Relationship: Cost Function, Cost-Output Relationships in the Long Function, Cost-Output Relationships in the Short Run, and Cost-Output Relationships in the Long
5	Revenue Analysis and Pricing Policies- Introduction, Revenue: Meaning and Types, Retailorship between Revenues and Price Elasticity of Demand, Pricing Policies, Objectives of Pricing
6	Price Determination under Perfect Competition- Introduction, Market and Warket Structure, Perfect Competition, Price-Output Determination under Perfect Competition, Short-run Industry Equilibrium under Perfect Competition, Short-run Firm Equilibrium under Perfect Competition, Long-run Industry Equilibrium under Perfect Competition, Long-run Firm Equilibrium under
7	Pricing Under Imperfect Competition- Introduction, Monopoly, Price Discrimination under Monopoly, Bilateral Monopoly, Monopolistic Competition, Oligopoly, Collusive Oligopoly and Monopoly, Bilateral Monopoly, Monopolistic Competition, Oligopoly, Collusive Oligopoly and
8	Macro Economics and some of its measures- Introduction, Basic Concepts, Macro-
9	Ratios, Index Numbers, National Income Benation Introduction, Consumption Function  Consumption Function and Investment Function- Introduction, Consumption Function  Investment Function, Marginal efficiency of capital and business expectations, Multiplier  Accelerator.
. 10	Accelerator.  Stabilization Policies-Introduction, Economic Stability, Instruments of economic Stability  Monetary Policy, Fiscal Policy, Physical Policy or Direct Controls.
11	Business Cycle- Introduction, Meaning and Features, Theories of Business Cycles, Measures Cycles and Business Decisions.
12	Control Business Cycles, Business of Control Inflation. Deflation. Inflation and Deflation: Inflation - Meaning and Kinds, Measures to Control Inflation. Deflation.









No of units	Course Code: Corporate Financial Management; Credits: 4  MCOMC105  Corporate Financial Management; Credits: 4
	MCOMC105  1. Understand the fundamental concepts and goals of financial management, including financial planning, time value of money, valuation of bonds and shares, and cost of capital.
Learning	<ol> <li>Analyze the factors affecting capital structure and leverage, and evaluate the different theories related to capital structure decisions.</li> </ol>
Objectives:	3. Apply the principles of capital budgeting, including the importance of capital expenditure decisions, investment evaluation, and various appraisal criteria.
	4. Discuss the significance of working capital management, including the composition current assets and liabilities, approaches for managing working capital, and estimation
	techniques.  Financial Management: Introduction, Meanings and Definitions, Goals of Financial Management,
1	Finance Functions, Interface between Finance and other Business Functions.
. 2	W. L. of Monay, Introduction, Rationale, Future Value, Present Value.
3	Valuation of Bonds and Shares: Introduction, intrinsic value, book value, Valuation of Bonds
	Valuation of Shares.  Cost of Capital: Introduction, Meaning of Cost of Capital, Cost of Different Sources of Finance
4	Cost of Conital
5	Leverage: Introduction, Operating Leverage, Application of Operating leverage, Interest
6	Capital Structure: Introduction, Features of an Ideal Capital Structure, Factors Affecting Capital
V	Structure, Theories of Capital Structure.  Capital Budgeting: Introduction, Importance of Capital Budgeting, Complexities Involved
7	Capital Budgeting Decisions, Phases of Capital Expenditure Decisions, Plant Investment Opportunities, Rationale of Capital Budgeting Proposals, Capital Budgeting Processing Criteria
8	Working Capital Management: Introduction, Components of Current Assets and Current Liabilities, Concepts of Working Capital, Objective of Working Capital Management, Need Working Capital, Operating Cycle, Determinants of Working Capital, Approaches for Working Capital Management, Estimation of Working Capital.









9	Cash Management: Introduction, Meaning and Importance of Cash Management, Motives for Holding Cash, Objectives of Cash Management, Models for Determining Optimal Cash Needs, Cash Planning, Cash Forecasting and Budgeting.
10	Cash Planning, Cash Forecasting and Budgeting.  Inventory Management: Introduction, Role of Inventory in Working Capital, Characteristics of Inventory, Purpose of Inventory, Costs Associated with Inventories, Inventory Management Techniques, Importance of Inventory Management Systems.
11	Receivable Management: Introduction, Costs Associated with Maintaining Receivables, Credi Policy Variables, Evaluation of Credit Policy.
12	Policy Variables, Evaluation of Credit Folicy.  Dividend Decisions: Introduction, Traditional Approach, Dividend Relevance Model, Miller and Model Model, Stability of Dividends, Forms of Dividends, Stock Split.

		SEMESTER II
No of units	Course Code: MCOMC201	Advanced Corporate Accounting; Credits: 4
Learning Objectives:	<ol> <li>MCOMC201</li> <li>To make students understand the financial statements of company within the framework of Ind AS.</li> <li>To make them develop a process for issue and redemption of shares.</li> <li>To understand the construction of the restructured capital structure in the financial statement of companies.</li> <li>To calibrate the procedure involved in Amalgamation of companies.</li> <li>To calibrate the procedure involved in Amalgamation of companies Act 2013, Final Accounts of Joint Stock companies- Statements as per The Companies Act 2013,</li> </ol>	
1	. D' - and of profits	
2	Managerial Remuneration, Disposar of profits.  Valuation of Goodwill- Accounting for Goodwill, Valuation of Non-purchased Goodwill-Average Profit Method, Super Profit Method, Capitalisation of Average Profit Method, Capitalisation of Super Profit Method.  Capitalisation of Super Profit Method.	
3	Valuation of Shares and Business- Factors affecting valuation of shares, Asset Backing Method Yield Valuation Method.	
4	Inter- company	Balance – Unrealized Inter-company profits – Revaluation of assets and liabilities
5	Inter- company Balance – Officerized States of Shares for consideration other than cash, over-usubscription, pro-rata allotment.	
6	Bonus Shares	- Issue, Journal Entries, Implications  Charge Objectives, Benefits, Sources, Basic
7	conditions and	hares & Redemption of Preference Shares- Objectives, Benefits, Sources, Basic delimits for Buyback of Shares, Rules relating to Redemption of Preference shares Redemption of Preference Shares, Method.

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8	Issue of Debenture- Features, Factors to be considered for Issue of Debentures, Types of Debentures, Issue of Debenture under companies Act 2013, SEBI, Presentation of Debenture in the Balance Sheet.		
9	Accounting for Corporate Restructuring – Internal Reconstruction- Meaning, Objectives, Reduction of Share Capital under the companies Act 2013, Forms of Reduction		
10	Accounting for Corporate Restructuring -External, Mergers and Amalgamation		
11	Accounting for liquidation of companies – Preparation of Statement of Affairs – Deficiency/Surplus Account, Liquidator's Final Statement of Account – Receiver's Statement of Accounts		
12	Human Resources Accounting - Objectives - Methods of valuation - Advantages and Disadvantages, Social and Environmental Accounting		

No of units	Course Code: MCOMC202	Business and Economic Laws; Credits: 4
Learning Objectives:	<ul> <li>a business.</li> <li>To develop the situation(s).</li> <li>To recognize to-day busine</li> <li>To effectively</li> </ul>	the basic concepts of laws related business while starting and operating are capabilities to comprehend and interpret the legal aspect of business and ethically resolve the real time legal problems which may arise in days operations.  communicate the legal formalities and compliances required at various ases of business life cycle.
1	Introduction to Business Law: Introduction, Meaning and Nature of Law, Sources of Indian Legal Environment of Business, Mercantile Law, Some Basic Legal Concepts, Essentials of	
2	Contract Act: Int Capacity to Con Contracts, Discha Freedom to Contr Contract of Guard Introduction, Bailee, Terminat	tract, Consent, Consideration, Classification of Contracts, Performance of arge of Contracts, Breach of Contract and Void Agreements, Quasi Contracts act. Contracts of Guarantee and indemnity: Introduction, Contract of Indemnity antee, Kinds of Guarantee, Creditor, Surety. Contracts of Bailment and Pledge illment and its Kinds, Definition of bailment, Kinds of bailment, Bailor and ion of Bailment, Finder of Lost Goods, Pledge or Pawn, Pledge by Non-owners agee. Contract of Agency: Introduction, Agent and Agency, Kinds of Agencies



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	Discipling Duties to the Agent and his
	Classification of Agents, Duties and Rights of Agents, Principal's Duties to the Agent and his Liability to Third Parties, Personal Liability of Agent, Termination of Agency, Power of Attorney.
3	Partnership Act: Introduction, Meaning and Nature of Partnerships, Registration of Partnership Deed, Relations of Partners to One Another, Relations of Partners to Third Parties,
4	Sales of Goods Act: Contract of sale, Goods and their classification, Meaning of price, Conditions and Warranties, Passing of property in goods, Transfer of title by non- owners, Performance of a star of sale. Uppaid seller and his rights, Remedies for breach of contract
5	Negotiable Instruments Act: Negotiable instruments, Promissory notes, Bills of exchange,
6	Banking and Insurance Law- Introduction, Control and Regulation of Banking, Insurance in Hold,
7	Consumer Protection Act-Introduction, Definitions, Rights of Consumers, Nature and Scope of Complaints, Remedies Available to Consumers, Consumer Protection Act, 2019 vs 1986
. 8	The Competition Act- Introduction, Definitions, Enquiry into Certain Agreements and Dominate Position of Enterprise and Combinations, Miscellaneous Provisions, Finance, Accounts and
9	The Foreign Exchange Management Act- Introduction, Definition's, Regulation and Management of Foreign Exchange, Authorized Person, Contravention and Penalties [Sections13-15], Adjudication and Appeal [Sections 16-35], Directorate of Enforcement, Miscellaneous Provisions
10	The Companies Act: Introduction, Formation of a Company, Memorandum of Association, Articles of Association, Prospectus, Shares, Directors, General Meetings and Proceedings, Auditor, Winding up, Types and Provisions of Company's Act, 2013 Securities and Exchange
11	Right to Information-Introduction, Right to Information Act, 2005, Information Technology Act 2000, Electronic Governance, Secure Electronic Records and Digital Signatures, Digital Signature Certificates, Cyber Regulations Appellate Tribunal, Offences, Limitations of the Information Technology Act, 2000
. 12	Intellectual Property Laws- Introduction, Legal Aspects of Patents, Filing of Patent Application.  Rights from Patents, Infringement of Patents, Penalty and Trademark Infringement, Legal Protection for Trade Secrets, Infringement of Geographical Indications and Remedies for Infringement, Copyright and its Ownership, Infringement of Copyright, Civil Remedies for Infringement.



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No of units	Course Code: Cost Analysis & Control; Credits: 4	
NO OI UNITS	MCOMC203  1. Understand the basic concepts of cost accounting, its relevance, analysis of costs for	
Learning Objectives:	<ol> <li>decision making and overhead analysis.</li> <li>Comprehend the concepts of cost and revenue relevant to pricing and product decisions, analyse short-term pricing and product decisions using CVP analysis and learn different pricing strategies followed in PLC.</li> <li>Prepare various costing schedules for analysis of cost and its calculation and pricing of products and activities for decision making.</li> <li>Understand the techniques for analysing and managing costs for competitive advantage and apply the techniques of activity-based management in identifying cost drivers/activities.</li> <li>Select and appropriately apply decision-making techniques to facilitate business decisions and promote efficient and effective use of scarce business resources,</li> </ol>	
•	appreciating the risks and uncertainty inherent in business.	
1	Overview of Cost Accounting Concepts and Practices: Different types of Cost, Cost centre, Cost unit. Cost Standards for General Cost Accounting Practices, Cost classification, Objective of measurement of Direct and Indirect Cost.	
2	Overhead Costing-I: Meaning, Classification and Methods of Segregating overheads. Allocation Apportionment and Absorption of Overhead, Over or Under Absorption of Overheads.	
3 -	Costing Techniques and Methods of Control.	
	Absorption Costing Technique.	
5	high Break Even Differential cost analysis, break even	
3	Break even analysis, multiple Break Even, Britanian Cost control for management decisions – relevant costing, key factor decision, optimization of	
6	1 - decision decision	
• .	Specific purpose decisions: make or buy; own or lease, repair or replace, sale of scrap, accept of	
7		
Competitive pricing as marketing strategies, pricing for lowest bid tenders, pricing		
9	Activity Based Costing (ABC): Modern production environment, problems with tradition costing, Activity Based Costing, identifying activities and cost drivers, calculation of f production cost using ABC and relevance of ABC.	









10	Other costing techniques: Joint product and by-product costing and throughput costing.  Environmental Costing: Introduction, role and significance of environmental costing.		
11	Just in Time System (JIT): Introduction, Advantages and Disadvantages of JIT, Elements of JIT.  Costs associated with JIT, Cost control in JIT		
12	Total Quality Management: Introduction, Stages in TQM implementation, Benefit of TQM, Principles of TQM, Strategies to Implement TQM, Quality Cost in TQM, Advantages and Disadvantages of TQM.		

No of units	Course Code: MCOMC204	Human Resource Management; Credits: 4	
Learning Objectives:	2. Understand the p	n resource Management and its relevance in an organization. rocess of recruitment, selection & forecasting technique and talent ganizations for skill development.	
	<ol> <li>Apply techniques</li> <li>Learn about Per succession planni</li> <li>Design and formula Development, Per</li> </ol>	of recruitment and selection.  formance management, performance appraisal technique, training,  ng and career development and their implementation.  late various HRM processes such as Recruitment, Selection, Training,  formance appraisals and Reward Systems, Compensation Plans and	
1	Ethical Behaviour.  Introduction to Human Resource Management: Introduction, Concept of Human Resource Management, Scope of Human Resource Management, History of Human Resource Management, Function of Human Resource Management, Role of HR Executives. HRM in India Introduction, Changing Role of Human Resource in India, Globalization, Its Impact on HR.		
2	Human Resource Planning: Process of Human Resource Planning, Need for Human Resource Planning, HR Forecasting Techniques, Successful Human Resource Planning.		
3	Recruitment and Selection: Concept of Recruitment, Factors Affecting Recruitment, Recruitment, Recruitment Policy, Selection, Selection Process, Application Forms Test, Interviews, Evaluation, Placement, Induction.		
4	Training and Management Development: Meaning of Training, Area of Training, Method Training, Concept of Management Development, Management Development Method Differences Between Training and Development, Evaluation of Training and Management Development.		
5	Employee Career Planning and Growth: Concept of Employee Growth, Managing Care Planning, Elements of a Career Planning Programme, Succession Planning.		



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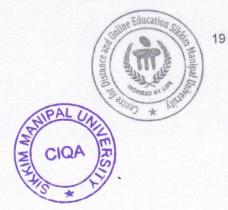




6	Performance Appraisal: Concept and Need for Performance, Reviews, Overview of Performance Appraisal, Types of Appraisal Methods, 360-degree appraisal, Benefits. Compensation Management: Wage and Salary Administration, Managing Wages, Concept of Rewards and
7	Incentives, Managing Benefits in Organisations.  Job Evaluation: Concept of Job Evaluation, Objectives, Techniques, Advantages and Limitations, Introduction to Competency.
8	Human Resource Information System: Introduction, Concept, Components, Types, Application, Implementation, Benefits, Impact.
9	Job Analysis and Design: Concept of Job Analysis and Design, Process of Job Analysis,  Methods of Job Analysis, Job Analysis Information, Concept of Job Design.
10	Employee Misconduct and Disciplinary Procedure: Meaning and Objectives of Discipline, Principles for Maintenance of Discipline, Basic Guidelines of a Disciplinary Policy, Disciplinary Action.
. 11	Grievance and Grievance Procedure: Concept of Grievance, Causes of Grievances, Forms and Effects of Grievance, the Grievance Handling Procedure, Need for Grievance Redressal Procedure. Employee Welfare and Working Conditions: Concept of Employee Welfare, Welfare Measures, Types, Employee Welfare Responsibility, the Business Benefits of Employee Welfare
12	Emerging Trends in HRM: Competency Mapping, Business Process Outsourcing, Right Sizing of Workforce, Flexi time, Talent Management, Employee Engagement.

No of units	Course Code: MCOMC205	Audit & Assurance; Credits: 4
Learning Objectives:	2. To develop un	nderstanding of the concepts in Auditing.  derstanding on the Generally accepted auditing procedures and skill.
Objectives.	7 To deviator the	ability to apply the same in audit and attestation engagements.  ing and objectives of Audit, Nature, Types of audit and limitations of
1 .	Auditing, Basic Pr Independence, Rela	inciples governing an audit, Ethical principles and concept of Auditor's tionship of auditing with other disciplines. Type of Audit: Internal Audit st audit, Environmental audit.







2	Audit Strategy, Audit Planning and Audit Programme, Auditing engagement: Overall Audit Strategy to develop Audit Plan, Factors of Audit planning, Audit plan and Programme Audit programme, Control of quality of audit work- Delegation and supervision of audit work.
3	Audit Documentation and Audit Evidence: Audit working papers, Audit mess remaining current audit files, Ownership and custody of working papers, Audit procedures for obtaining evidence. Sources of evidence, Reliability of audit evidence. Methods of Obtaining Audit evidence: Methods of obtaining audit evidence, Physical verification, Documentation, Direct Evidence: Methods of obtaining audit evidence, Physical verification, Documentation, Direct confirmation, Re-computation, Analytical review techniques, Representation by Management as
4	Risk assessment: Concept of Risk Based Audit, Internal Control and Risk Assessment  Components of Audit Risk, review of the systems of Internal Control. Reporting to clients on
5 .	Internal Control Weaknesses.  Internal Control: Nature, Scope, Objectives of Internal Control — Distinction between Internal Control, Internal Check and Internal Audit; Evaluation of Internal Control Procedures, Techniques, Co-ordination between Internal Audit and External Audit. Internal control questionnaire, Internal control check list, Framework of Reporting of Internal Control.
6	
7	Standards on Auditing and Guidance Notes: Overview, Standard-setting process, Role of International Auditing and Assurance Standards Board. Standards on Auditing issued by the ICAI; Guidance Note(s) on - Audit of Fixed Assets, Audit of Inventories, Audit of Investments.  Audit of Debtors, Loans and Advances, Audit of Cash and Bank Balances, Audit of Miscellaneous Expenditure, Audit of Liabilities, Audit of Revenue, Audit of Expenses, and provision for
.8	environment Need for review of internal
9	Audit of Items of Financial Statements: Study and Evaluation of accounting system and relationary internal control in connection with Audit of receipt & payments, Audit of Purchases & Salah Audit of suppliers' ledger and the debtors' ledger, Audit of impersonal ledger.







10	Company Audit: Audit of Shares, Eligibility, Qualifications and Disqualifications of Auditors, Appointment of auditors, Removal of auditors, Remuneration of Auditors, Powers and duties of auditors, Branch audit, Joint audit, Reporting requirements under the Companies Act 2013.CARO -Companies (Auditors Report) order 2020. Secretarial Audit of Companies: Need, Objectives of Secretarial Audit, scope of secretarial audit, Appointment of secretarial auditor, power to secretarial auditor, Professional responsibility, Secretarial Audit Report.
11	Special points in audit of different types of undertakings: Educational institutions, Hotels, Clubs, Hospitals, Features and basic principles of government audit, Local bodies and not-for-profit organizations, Comptroller and Auditor General and its constitutional role.
12	Audit Report: Qualifications, Disclaimers, Adverse opinion, Disclosures, Reports and certificates

		SEMESTER III	
No of units	Course Code: MCOMC301	Business Ethics & Corporate Governance; Credits: 4	
	1. To make students understand fundamentals Business Ethics and Code of Conduct		
Learning Objectives:	investor protections.  4. To make students aware of different laws and practices of corporate governance.		
1 .	Business Ethics: D	efinition of Business Ethics, Nature, Scope and Purpose of Ethics.	
2	An Overview of Ethics: Concept, Nature, Characteristics, Principles of Ethics, Approaches to Ethical standards.		
3	Importance of Ethics & Moral standards; Ethics & Moral Decision Making, managerial values and attitudes.		
4	Ethical Principles in Business, Ethics and Business System: Markets, Environment, Trade Consumer Protection, Professional Ethics in Journalism, Professional ethics for Lawyers Physicians, Engineers, Accountants.		
5	Ethical Issues related to Advertisements, Finance, Investment, Technology.		
6	Ethics and Business: Codes of conduct, Ethical Dilemmas Introduction to codes of conduct an Ethical Dilemmas, Some major unethical business Practices		
7	Indian Ethos: Relevance of Bhagvad Gita in Management, Doctrine of Karma i.e. Nishkan Karmayoga. Theory of Sanskaras, & Self-Management.		
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8	Aldrin Cadbury Committee, Gandhian Principle of Trusteeship.		
9	Corporate Governance: Concept of corporate governance – importance - Corporate governance and agency theory.		
10	Benefits of good corporate governance, Corporate Governance and Code of Corporate Practices, Corporate Governance System Worldwide and Indian Perspective.		
11	Corporate Disclosure and Investor Protection in India. Corporate Governance and Professional Ethics, Issues in Business Ethics and Corporate Governance.  Corporate Governance and the Role of Board of Directors (BOD). Types of Boards and Board Committees, Changes in corporate governance issues as per new Companies Act 2013.		
12	Corporate Social Responsibility: Concept, Paradoxes in CSR, CSR as Public Relation Tool, Provisions of Companies Act, 2013 regarding CSR, Companies (Corporate Social Responsibilities Policy) Rules, 2014		

No of units	Course Code: MCOMC302	Strategic Management; Credits: 4
Learning Objectives:	1. To describe the c	oncept of business strategy.
	2. To discuss the ro	le of strategic management in policy making.
	3. To explain the need for strategic analysis and environmental scanning.	
	4. To understand is	sues in strategy implementation.
	5. To understand th	ne concept of strategic leadership and competitive advantage.
1 -	Introduction to Strate	egic Management: Conceptual Framework of Policy and Strategies.
	Policy & Strategy:	Genesis, concept and characteristics of policy & Strategy, Policy versus
2	Strategy. Reasons for	r growth and importance of strategy in present time
3	Types / levels of strategy for effective functioning of organization	
. 4	Major strategic management model	
	Initiation of strategy	, strategic decision making, Indian business environment: past and presen
5	and its strategic impl	ications.
6	Concept of business model.	
7	Scanning the environment: Environmental Analysis, Internal Analysis.	
8	Assessment for Strategy formulation: Vision, Mission and Objectives: Vision versus Mission.	
	The Mission and Bu	siness Definition: Nature and characteristics of Objectives and Goals, Long
9	term objective setting	g.





10	Concept of Competitive advantage, industry analysis (Porter's Five Forces Model). Concept of value chain.
11	Corporate strategy: growth strategy, stability strategy, retrenchment strategy. Functional strategy: Marketing strategy, HR strategy, Finance strategy, Purchase strategy, IT strategy, Operations strategy, R&D strategy.
12 -	Strategic Thinking, Organisational Culture and its Significance, Organisational Development and Change, Change Management, Models of Leadership Styles and its Roles, Strategic management in a new globalised economy.

No of units	Course Code: Management Accounting; Credits: 4 MCOMC303	Al ada
Learning Objectives:	<ol> <li>Understand the differences between marginal (variable) and absorption costing met for profit reporting and inventory valuation and analyse how these methods in decision-making and financial statements.</li> <li>Apply principles of decision-making, including the identification and use of relevant flows and qualitative factors, to evaluate different business scenarios and make info choices.</li> <li>Compare activity-based costing with marginal and absorption costing methods assess the advantages and limitations of each approach in providing accurate information for decision-making.</li> <li>Demonstrate proficiency in break-even analysis in multiple product contexts and product mix decisions based on cost-volume-profit relationships to achieve deprofitability levels.</li> </ol>	
1	Overview of Management Accounting.	nd inventory
2	Marginal (or variable) and absorption costing methods in respect of profit reporting and inve	
. 3	Decision Making: - principles of decision making including the identification and use of rel	
4	Comparison of activity-based costing with marginal and absorption costing method	S.
5	- : :- multiple product contexts product mix decisions.	
6	Standard Costing: - methods including the reconciliation of budgeted and actual p distinguishing between planning and operational variances, interpret material, La overhead, fixed overhead and sales variances. Standard Costing: - advantage and of standard costing in various sectors and its appropriateness in the contemporary	disadvantage







7	Budgetary control I: - Functional budgets including cash flow budgets, Fixed and Flexible budget.
1	Budget period, Budgetary Control Reports and Budget Revisions.  Budgetary control II: - Purposes of budgets, including planning, communication, coordination
	Budgetary control II: - Purposes of budgets, including planning,
8	motivation, authorization, control and evaluation.
9	Product Pricing: Methods and Strategies.
10	Transfer Pricing.
11	Differential, Opportunity and relevant Costing.
12	Responsibility Accounting.

No of units	Course Code: Management of Financial Services; Credits: 4  MCOMF304	
Learning Objectives:	<ol> <li>Understand and describe the nature and importance of financial services and its role in economic development.</li> <li>Analyse the importance and functions intermediating institute like merchant banks and credit rating in helping the business organization and investors to meet their objectives and make the right decisions.</li> <li>Describe the various services provided by the different institutions and analyze the features of different instrument so that the organization as well as the investors can decide the appropriate instrument for them.</li> </ol>	
.1	Financial Services: Concept, Objectives, Growth of financial services in financial	
2	Regulatory Framework.  Mutual Funds: Concept, Process, Organization, Advantages, Products/features, Regulation of mutual fund, Association of Mutual Fund of India.	
3	Insurance Services: Introduction to insurance Services, Principles of Insurance, Re-insurance Life Insurance, General Insurance, Regulation of Insurance Insurance Regulation Authority of India.	
4	Authority of India.  Public Issue Management: Introduction, Activities Involved in public issue management, SE guidelines, Issue Manager- role, Public Issue proposal.	
5	Underwriting of Securities: Concept, Benefits of Underwriting, SEBI Guidelines. Securitization Concept, Need of Securitization, Features, Securitization process, Limitations.	
6	Portfolio Management Services: Concept, Function, Strategies, Consumer Finance, Consumer, Finance-Factors.	
7	Venture Capital: Concept & Rational, Methods of Evaluation, Stages of Venture Capitalinancing	

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	Credit Rating: Concept, Credit Rating Process, Advantages of Credit Rating, Issues related with
8	Credit Rating: Concept, Credit Rating Process, Flat and
0	Credit Rating.
	Merchant Banks: Concept, Function, Code of Conduct, Regulatory Framework. Investment
9	Backing Introducing Investment Banking, Purpose of Investment Banking.
	Leasing: Concept, Features of Leasing, Types of Leasing, Process, Advantages/disadvantages of
10	Leasing: Concept, Features of Leasing, Types of Estate
10	Leasing.
11	Hire Purchase: Concept, Rights of Hirer, Leasing vs Hire Purchase.
* *	Factoring & Forfeiting: Concept, Mechanism of Factoring, Types of Factoring, Factoring vs
12	Factoring & Portetting. Consops,
	Forfeiting.

No of units	Course Code: MCOMF305	Security Analysis and Portfolio Management, Credit: 4
Learning Objectives:	<ol> <li>Get a basic understanding of fundamental concepts of investment scenarios, markets, instruments, market participants and their roles.</li> <li>Gain knowledge with respect to valuation and analysis techniques of financial instruments and investment scenarios, and the various theories and techniques used the portfolio management.</li> <li>Be able to apply the relevant tools and techniques or do the valuation and analysis of financial instruments and investment scenarios in real life situations.</li> <li>Be able to understand the working knowledge of portfolio management.</li> <li>Be able to apply relevant tools and techniques or theories for valuation, or to do the releation evaluation and revision of portfolios in real life situations.</li> </ol>	
1	of money market and capital market, money market, cap-	
2	derivatives.  Risk and Return: Concepts of risk and return, how risk is measured in terms of standard deviation and variance, the relationship between risk and return.	
3	Fundamental Analysis: Economy analysis, industry analysis and company analysis, weakness of fundamental analysis. Technical Analysis: Tools of technical analysis, important of fundamental analysis and technical indicators.	
4	Esseignt Market Hypothesis: Concept of 'Efficient Market' and its implications for SAPM.	
5	Behavioural Finance: Meaning of behavioural finance, deals with when, how and why psychological influences investment decisions.	







6	Valuation of bonds and shares: Elements of investment, bond features and prices, call provisions on corporate bonds, convertible bonds and valuation of bonds.		
7	Portfolio Management: Risks and Returns: Concept of portfolio and portfolio management, concept of risk, types of portfolio management. Markowitz Portfolio Selection Model: Concept of portfolio analysis and diversification of risk. Also discusses Markowitz Model and Efficient Frontier.		
8	Capital Asset Pricing Model (CAPM): Deals with the assumptions of CAPM and the inputs required for applying CAPM and the limitations of this Model.		
9	Sharpe-The Single Index Model: Measurement of return on an individual stock, measurement portfolio returns and measurement of individual stock risk		
10	Factor Models and Arbitrage Pricing Theory: Arbitrage Pricing Theory and its principles, Comparison of Arbitrage Pricing Theory with the Capital Asset Pricing Model.		
11	International Portfolio Investments: Investment avenues for foreign portfolio investors, risks and returns associated with such investment.		
· 12	Mutual Fund Operations: Mutual funds as a key financial intermediary, mobilizing savings and investing them in capital markets.		

No of units	Course Code: MCOMM304	E-Business, Credit: 4
Learning Objectives:	<ol> <li>Identify the origin and history of e-business.</li> <li>Differentiate between e-business and the traditional system of business.</li> <li>Recall and describe the architecture of e-business framework.</li> <li>Summarize the functioning of business models vis-à-vis revenue models.</li> <li>Demonstrate the working of business-to-business electronic payments.</li> </ol>	
1	E-Business Framework e-business framework and infrastructure.	
2	Network Infrastructure for ECommerce Network infrastructure required for setting up an ecommerce activity such as LAN, WAN and the internet. The architecture of TCP/IP reference model.	
3	E-Business: Requirements and Architecture Requirements of setting up an e-business, e-business framework Architecture.	
- 4	E-commerce Infrastructure Design and development of a website and the technolog infrastructure.	









	E-commerce Infrastructure Need for an Intelligent Website, Technology Infrastructure Required,
5	Basic Web Languages for Web Designing, Corporate Strategy
	Miscellaneous Website Design Tips.  Business Models and E-Marketing Evolution of internet business models, the six components
6	a 1 dies ate advantages and disactions
	1 F restion Security Concerns of market
7 _	Security in Electronic Business and Encryption Security of encryption, different types of protection methods employed by organisations, concept of encryption, different types of
	i mathods
8	Mobile Commerce Concept of m-commerce and basic WAP architecture.
9	aw 11 Wide Web Internet Services, internet out
10	Enabling Technology of World Wide Web Internal Enabling Technology of Enabling Technology of World Wide Web Internal En
	E-Marketing Challenges of Traditional Marketing, Retailing in E-Commerce Space, Internet E-Commerce for Service Industry.
11	
	Marketing, Advertisement and Display of the Internet, 2  Policy and Implementation Legal and Ethical Policy Issues: Protection of Privacy and Intellectual Policy and Implementation Legal and Ethical Policy Issues: Protection of Privacy and Intellectual Policy Issues: Protection
12	Policy and Implementation Degarante Dates
12	Property, Strategy Planning for E-Commerce.

No of units	Course Code:	Consumer Behaviour; Credits: 4
Learning Objectives:	To analyse processing consumer declared as the same and the same and the same are same as the same are same are same are same as the same are	d consumer behaviour in an informed and systematic way.  Dersonal, socio-cultural, and environmental dimensions that influence cisions making.  To design and evaluate marketing strategies based on fundamentals of
1 .	Consumer Behavi as Buyers, Meani and Characteristi Development of	iour – Definition, Consumer and Customers, Buyers and Users, Organisation our – Definition, Consumer and customers, buyers and users, Meaning and Characteristics of Consumer and customers, buyers and users, Organisation Buyers and Consumer and Customers, buyers and users, Organisation Buyers and Marketing Concept, Consumer Behaviour and its Applications in Marketing arch Process, Consumer Behaviour Research Methods, Development output, Consumer Behaviour and its Applications in Marketing, Consumer Research









2	Consumer Motivation: Introduction, Needs and Goals, Motivational Conflict, Defence Mechanisms, Motive Arousal, Motivational Theories, Maslow's hierarchy of needs, Motivation
3	Research.  Consumer Personality: Introduction, Self-concept, Personality Theories, Brand Personality,
4	emotions  Consumer Perception: Introduction, Sensation (Exposure to Stimuli), Perceptual Selection,  Perceptual Organisation, Factors that Distort Individual Perception, Price Perceptions, Perceived  Product and Service Quality, Consumer Risk Perceptions.  Components of Learning,
5	Product and Service Quanty, Consumer Ready of Consumer Learning, Memory and Involvement: Introduction, Components of Learning, Behavioural Theory, Cognitive Learning Theory, Memory System, Memory Process, Concept of Involvement, Dimensions of Involvement, Involvement and Types of Consumer Behaviour, Cognitive Response Model, Elaboration Likelihood Model, Social Judgment Theory, Brand Loyalty and Brand Equity.
. 6	Loyalty and Brand Equity.  Consumer Attitudes: Introduction, Functions of Attitude, Attitude Models, Factors that Inhibit Relationship between Beliefs, Feelings and Behaviour, Learning Attitudes, Changing Attitudes, Attitude Change Strategies, Theories of Attitude and Market Implications.
7	Consumer Behaviour and Marketing Communications: Introduction, Marketing Communications: Introduction, Marketing Communications, Persuasive Communications, Flow, Communications Process, Interpersonal Communication, Persuasive Communications, Persuasive Communicati
8	Cultural Influences on Consumer Behaviour: Introduction, Characteristics of Cultural Influences on Consumer Behaviour: Introduction, Characteristics of Cultural Differences in Non-verbal Communications.
9	Sub-cultures, Cross-cultural influences, Cultural Behaviour: Introduction, nature of Social Class, Social Class and Group Influences on Consumer Behaviour: Introduction, nature of Social Class, Social Class Categories, Money and Other Status Symbols, Source of Group Influences, Types of Reference Groups, Nature of Reference Groups, reference Group Influences, Applications of Reference Group Influences, Conformity to Group Norms and Behaviour, Family Life Cycle Stages, nature of Family Purchases and Decision-making, Husband-wife Influences, Parent-child Stages, nature of Family Purchases and Decision-making, Husband-wife Influences, Parent-child Influences, Consumer Socialization of Children, word-of-Mouth Communications within Groups opinion Leadership, Social Stratification and It's Determinants, Impact of Social Class of Consumer Behaviour.







10	Diffusion of Innovation: Introduction, Types of Innovation, Diffusion Process, Factors Affecting the Diffusion of Innovation, The Adoption Process, Time Factor in Diffusion Process, Culture, Communication and Diffusion, Elements and Market Implications of Consumer Adoption Process. Situational Influence on Consumer's Decision and the Decision Models: Introduction, Process. Situational Influence on Consumer's Decision and the Decision Models: Introduction, Process.
	Nature of Situational Influence, Situational Variables, Types of Consumer Decisions, Nicosia Model of Consumer Decision-making (Conflict Model), Howard-Sheth Model (also called Machine Model), Engel, Blackwell, Miniard Model (also called Open System)
11	Consumer Decision-making Process – Problem Recognition, Information Search and Evaluation of Alternatives: Introduction, Problem Recognition, Information Search, Evaluation of Alternatives, Factors of Consumer Decision Making and Importance of Pricing. Consumer Decision-making Process: Outlet Selection, Purchase and Post Purchase Behaviour, Introduction Outlet Selection and Purchase, Post Purchase Behaviour, Schiffman and Kanuks Model of Consumer Decision Making, Customer Satisfaction and Dissatisfaction, Cognitive Dissonance and Consumer Complaint Behaviour.
. 12	Organizational Buying Behaviour: Introduction, Organizational Buyer Characteristics, Purchas and Demand Patterns, Factors Influencing Organizational Buyer Behaviour, organizational Buyer Decision Process, Organizational Buying Roles.

		SEMESTER IV
No of units	Course Code: MCOMC401	Research Methodology and Statistical Analysis; Credits: 4
Learning Objectives:	<ol> <li>Understand the and recognize</li> <li>Apply the tech research desig</li> <li>Evaluate the practicality to</li> <li>Analyze the ir a sample, as well as the practical transfer</li> </ol>	the significance of research in various fields.  Iniques for formulating a research problem and selecting an appropriate in based on the characteristics of the study.  concepts related to measurement scales, validity, reliability, and ensure accurate data collection and measurement in a research study.  Inportance of sampling design and the various steps involved in designing well as assess the significance of different sampling procedures and their for research outcomes.
1.	D. L. Maaning	3. Objective and Importance: Meaning and Objectives of research, types of cance of and approach to research, and various steps in a research process.









	Formulation of Research Problem Introduction, Meaning of Research Problem, Guidelines and Criteria for Selecting a Research Problem, formulating a Research Problem, Techniques for
2	Criteria for Selecting a Research Florient,
	Formulating a Research Problem.  Research Design Introduction, Meaning of Research Design, Characteristics of Good Research  Research Design Introduction, Meaning of Research Design.
	Research Design Introduction, Weating of Research Design.
3	Research Design Introduction,  Design, Concepts related to Research Design, Types of Research Design.  Design, Concepts related to Research Design, Types of Research Design.  Experimental Design, Non-Experimental Design and Correlational Methods: importance of non- and quasi-experimental designs, correlational designs, the implications of advance and
4	and quasi-experimental designs, correlational designs, and the significance of developing correlational methods. Basic principles of experimental designs and the significance of developing a research plan., Types of experimental designs Including formal and informal, and other
	important types of experimental designs.
. 5	Sampling Design and Sampling Fundamentals: Significance of census and sample survey.  Implications of sample design, Important concepts of sampling, and significant steps involved while designing a sample, Criteria related to the choice of sampling procedure, criteria for while designing a sample procedure, Need for sampling, fundamental definitions of sampling, important selecting a sample procedure, Need for sampling, fundamental definitions of sampling, important sampling distributions, significance of the central limit theorem and concept of standard error, the methods for estimating the population parameters in statistical analysis, methods of estimating population proportion, Important factors for determining the sample size through the approach based on precision rate and confidence level, Probability and Non-Probability Sampling
	techniques.  Deta Collection Techniques, Secondary
6	Data Collection: Introduction, Sources of Data, Primary Data Collection Techniques, Secondary  Data Collection Techniques, Secondary Data – Advantages and Disadvantages, Qualitative vs.  Data Collection Techniques, Secondary Data – Advantages and Disadvantages, Qualitative vs.  Quantitative Data. Questionnaire Design: Introduction, Types of Questionnaires, Methods of Sending the Questionnaire, Guidelines for Questionnaire Design, Characteristics of Good Questionnaire, Measurement Scales: Concept of scale of measurement, and the source of errors Questionnaire, Measurement Scales: Concept of scale of washington, reliability and practicality in measurement and tests of sound measurement in terms of validity, reliability and practicality
	Scaling techniques used in questionnaire.  Scaling techniques used in questionnaire.  Null and Alternate, types of errors, type I and I are a second to the second techniques are a second to the second techniques are a second to the second techniques are a second techniques.
7	large samples), equality of two papers
The state of the s	
	Data Processing: Data Editing, Field Editing, centralized in notations.  ended structured Questions, Coding open ended structured Questions, Classification a
	Tabulation of Data.  Tabulation of Data.  30

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9	Univariate and Bivariate Analysis of Data: Descriptive vs Inferential Analysis, Descriptive Analysis of Univariate data- Analysis of Nominal scale data with only one possible response, Analysis of Nominal scale data with multiple category responses, Analysis of Ordinal Scaled Analysis of Nominal scale data with multiple category responses, Analysis of Ordinal Scaled Analysis of Measures of Central Tendency, Measures of Dispersion, Descriptive Analysis of Bivariate data.  Emerging software tools used for data analysis. Types of Statistical Tools and Hypothesis tests
10	(Only Theory): T test, Z test, F test, Chi Square, Analysis
11	Correlation, Regression.  Research Report Writing: Types of research reports – Brief reports and Detailed reports, Report writing: Structure of the research report- Preliminary section, Main report, Interpretations of writing: Structure of the research report- Preliminary section, Main report, Interpretations of writing: and Suggested Recommendations, Report writing: Formulation rules for writing the report: Guidelines for presenting tabular data, Guidelines for visual Representations.
12	report: Guidelines for presenting tabular data, Guidelines for the Ethics in Research: Meaning of Research Ethics, Clients Ethical code, Researchers Ethical code, Ethical Codes related to respondents, Responsibility of ethics in research.

No of units	Course Code: MCOMC402	Project Work; Credits: 8
	de for project work will be select decided by students and their gu inted by university to observe th	cted by students by own from the field of academic or industry. The ide from the any core area of commerce. A research supervisor wine progress of project work.

No of units	Course Code: MCOMF403	Corporate Tax Laws & Planning; Credits: 4 distorical development of income tax law in India, including its basic
Learning Objectives:	concepts, and diff 2. Analyze the crite for individuals, I	ferentiate between capital and revenue income.  Fria for determining residential status and its impact on tax incidence of the status and its impact on tax incidence of the status and its impact on tax incidence of the status and its impact on tax incidence of the status and its impact on tax incidence of the status of the
		eductions, and treatment of self-occupied property.  India a Brief History, Basic Concepts, Capital and Revenue





	Residential Status and Tax Incidence General Norms, Residential Status of Individual, Residential
2	Status of HUF, Firm, AOP and Residential Status of a Company.  Incomes Exempt from Tax Exempted Incomes, Income Exempt Under Section 10, Income
3	
3	Exempt Under Section 13A.  Income From Salaries Basis of Charge and Chargeability of Salary, Important Points Regarding  Income From Salaries Basis of Charge and Chargeability of Salary Profits in Lieu of Salary Taxability of
4	Income From Salaries Basis of Charge and Cha
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. 5	Head Salaries.  Constituents of Income from House Property. Non-constituents of Income from House Property.  Annual Value. Ownership of Property. Self-Occupied Property. Deductions from Income from
6	Profits And Gains from Business and Profession, Income Chargeable Older the Treathern Profits And Gains from Business and Profession, Income Chargeable Older the Treathern Profits And Gains from Business and Profession, Income Chargeable Older the Treathern Profits And Gains from Business and Profession, Income Chargeable Older the Treathern Profits And Gains from Business and Profession, Income Chargeable Older the Treathern Profession Professi
	Davanue Evnendiuic.
	Research, Capital Expenditure vs. Revenue Expenditure Capital Gains: Meaning and Overview, Cost of Acquisition of the Asset, Computation of Long-
7	
8	Income From Other Sources: Constituents of Income from Other Sources, Betting Income from Other Sources, Amounts Not Deductible from Other Sources (Section 58) Method
	of Accounting Grossing Up of Interest, Taxation of Gifts.
9	Set off and carry forward of losses and clubbing of incomes.
10 ·	Set off and carry forward of losses and clubbing of interest.  Deduction from Gross Total Income, Computation of Total Income of Individual and Tax liability.  Deduction from Gross Total Income, Computation of Total Income of Individual and Tax liability.
11	Goods and Services Tax Background of GST – What is Trocker Comprehensive structure of the GST model, Shortcomings at the Central Level, Advantage at the Central Level on introduction of GST, Shortcomings at the State Level, Advantage at the State Central Level on introduction of GST, Shortcomings at the State Level, Advantage at the State Level on introduction of GST, Shortcomings at the State Level, Advantage at the State Level on introduction of GST, Shortcomings at the State Level on introduction of GST, Shortcomings at the State Level on introduction of GST, Shortcomings at the State Level on introduction of GST, Shortcomings at the State Level on introduction of GST, Shortcomings at the State Level on introduction of GST, Shortcomings at the State Level on introduction of GST, Shortcomings at the State Level on introduction of GST, Shortcomings at the State Level on introduction of GST, Shortcomings at the State Level on introduction of GST, Shortcomings at the State Level on introduction of GST, Shortcomings at the State Level on introduction of GST, Shortcomings at the State Level on introduction of GST of GST.
	Level on introduction of GST.  GST in India versus GST in the other countries: What differentiates India. GST Rate Structure and ATT Excise & Service Tax, Levy of a
12	GST in India versus GST in the other countries. What the GST in India versus GST in the other countries. What the GST in India versus GST in the other countries. What the GST in India versus GST in the other countries. What the GST in India versus GST in the other countries. What the GST in India versus GST in the other countries. What the GST in India versus GST in the other countries. What the GST in India versus GST in the other countries. What the GST in India versus GST in the other countries. What the GST in India versus GST in the other countries. What the GST in India versus GST in the other countries. What the GST in India versus GST in the other countries. What the GST in India versus GS
	Duty.

No of units	Course Code: MCOMF404	. Merger and Acquisitions; Credits: 4
	1 Cain basic knowled	ge about corporate restructuring process.
Objectives:	with procedures of mergers and acquisitions.	







	<ol> <li>Be acquainted with valuation methods, accounting treatment and applications.</li> <li>Be familiar with legal and regulatory framework for mergers and acquisitions.</li> <li>Be able to do the valuation prior to mergers and acquisitions.</li> <li>Be familiar with the procedures of takeover defences and post-merger integrations.</li> <li>Be familiar with the procedures of takeover defences and post-merger integrations.</li> </ol>
1	A), motives behind the M & A, advantages and disadvantages of W & A, types of the A, types of
2	Strategic Evaluation of M & A Opportunities: selection approaches and criteria, modalities of fixing the acquisition price, key steps in the strategic planning of a merger, feasibility analysis in respect of cash and stock deals, describes fair value: institutional criteria and special features of acquisition of sick companies.
3	Strategizing and Structuring M & A Activity: Merger process right from planning merger till implementation, five-stage model, methods of financial mergers and capital
. 4	Synergy and Value Creation in Mergers: Synergy and its different types, for or industry life cycle, value creation in synergy, theoretical factors that would affect M & A activity.
5	Corporate Restructuring: meaning of corporate restructuring, need restructuring, need restructuring.
6	Demergers: Meaning of demerger, characteristics of demerger, structure
7	LBOs, MBOs, MLPs and ESOPs: meaning of LBO, MBO, MLP, LSOT, governers and mode of purchase in LBO, key motives behind an MBO, structure of MBO, types of MLP and mode of purchase in LBO, key motives behind an MBO, structure of MBO, types of MLP
. 8.	Joint Ventures: Meaning of joint ventures, characteristics of a joint venture, state the rationale for joint ventures, role of joint ventures in business strategy, defines joint venture and complex learning, tax aspects of joint ventures, international joint ventures, reasons for a joint venture, state and complex learning, tax aspects of joint ventures, international joint ventures, reasons for a joint venture, state and complex learning tax aspects of joint ventures, international joint ventures, reasons for a joint venture, state and joint ventures, and joi
9	International M & A: Introduction of international M & A activity, the opportunities and threats, role of M & A in international trade growth, the external advantages in differential products, impact of government policies and political and economic stability on internation products, impact of government policies and political and economic stability on internation products, impact of government policies and political and economic stability on internation
10	Takeover Defences: Types of takeovers, techniques of bidding for a takeov defences against takeover bids, regulations and amendments, and guidelines for takeovers.







	Valuation: valuation approaches, basis of valuation, different methods of valuation.
11	valuation of synergy, corporate control and LBO.
	mlonning lactura iii i
	Post-Merger Integration: Integration planning, model, post-merger integration model, strategic interdependence and autonomy, political and model, post-merger integration model, strategic interdependence and autonomy, political and model, post-merger integration model, strategic interdependence and autonomy, political and model, post-merger integration process.
	issues, and problems in integration and five rules of integration process.

No of units	Course Code:	International Marketing; Credits: 4
Learning Objectives:	<ol> <li>MCOMM403</li> <li>To develop an understanding of major issues related to international marketing.</li> <li>To develop skills in researching and analysing trends in global markets and in modern marketing practice.</li> <li>To be able to analyse an organization's ability to enter and compete in international markets.</li> <li>Introduction to International Marketing: Introduction, Scope of International Marketing, Customer</li> </ol>	
1	International Marketing value and the value equ	vs. Domestic Marketing, Frinciples of Marketing, Principles of Marketing, Principles of Marketing, Management Orientations, International Competitive or differential advantage, Management Orientations, International Competitions
2	International Marketing legal and Regulatory Technological Environ International Trade En	Environment: Introduction, Fortical Environment, Economic Environment, Environment, Challenges in Global Marketing.  Introduction, classical trade theories, modern trade theories.  The street of Agreements, General Agreement on
3	Tariffs and Trade (GATT), Functions and Objectives of International Marketing, India's Role in International Trade Theories.  International Marketing, India's Role in International Trade Theories.	
	Strategies, joint Ventures, Strategic Alliances, Direct invession Research, Need	
4	International Marketing Research: Introduction, Concept Marketing Research, Approach to Marketing Research, Scope of International Marketing Research, International Marketing Research Process, market surveys, marketing informational System.  International Product Policy and Planning: Introduction, Products: National and International Product Policy and Planning, Product Adoption	
5	International Product	velopment, International Product Planning, Product Adoption ar







	Standardization, International Market Segmentation, Influences on Marketing Plan and Budget,
	International Pricing Policy: Introduction, Price and Non-Price Factors, Methods of Pricing,  International Pricing Policy: Introduction, Price Distortion, Counter Trade.
6	International Pricing Strategies, Dumping and Price Bisseller International Logistics Planning,
7	International Distribution and Logistics Planning. Introduction  Distribution – Definition and Importance, Direct and Indirect Channels, factors Involved in  Distribution Systems, Modes of Transportation, International Packaging.  Distribution Systems, Modes of Transportation, Communications Process, principles of
8	communication, Status of Promotion, Promotion Appeals,
9	Foreign Markets and Export Marketing Process: Introductions, operations, Issues Related to Exports, processing an Export Order, Entering into export contract, operations, Issues Related to Exports, processing an Export Order, Entering into export Contract, operations, Issues Related to Exports, processing an Export Order, Entering into export Marketing Export Pricing and Costing, Export-Import (EXIM) Policy, 2015-2020. Export Marketing Export Pricing and Costing, Export-Import documentation, the statutory control, Documentation: Introduction, Significance of export documentation, the statutory control,
10	Foreign Trade Policy: Introduction, export Fromotion Scheme, Diamond import licence, Exemption/Remission Schemes, gem and Jewellery Promotion Scheme, Diamond import licence, Special Economic Zones (SEZS), Free Trade Warehousing Zones (FTWZ), Star Export Houses, Special Economic Zones (SEZS), Free Trade Warehousing Zones (FTWZ), Star Export Houses,
11	Foreign Exchange and Foreign Currency: Introduction, and Organisation of the foreign exchange market, Exchange Rate Policy and Management, Triangular Organisation of the foreign exchange market, Exchange Rate Policy and Management, Triangular Arbitrage, Future and Forward Market, Foreign Currency Options, Forecasting Foreign Exchange Rates. International Financial Institutions: Introduction, IMF, World Bank – IBRD, International Rates. International Financial Institutions: Introduction, and Development (OECD).
12	Finance Corporation, Organisation for Economic Cooperation and Education, Organisation for Economic Cooperation and Education, Nature of International Business  Legal and Ethical Issues in International Marketing: Introduction, Nature of International Business, International Disputes and Proposed Action, Legal Concepts Relating to International Business, International Dispute Settlement Machinery, ethical consideration in International Marketing and Marketing Communications.









No of units	Course Code: Advertising Management and Sales Promotion; Credits: 4  MCOMM404  Advertising Management and Sales Promotion; Credits: 4
Learning Objectives:	<ol> <li>Identify and respond to clients' advertising and marketing communications.</li> <li>by applying principles of marketing and communications.</li> <li>Perform a market segmentation analysis, identify the organization's target market/audience and define the consumer behaviour of each segment.</li> <li>Contribute to evaluating the effectiveness of advertising and marketing communications</li> </ol>
1	Overview of Advertising Management: Introduction, Meaning and Framework of Advertising, Defining Advertising, Advertising to Persuade the Buyer, Importance of Advertising in Marketing, Role of Advertising in Marketing Mix and Positioning, Advertisers and Advertising Agencies, Choosing an Advertising Agency.
2	Agencies, Choosing an Advertising Agency: Introduction, Overview of an Advertising Agency, Structure of an Advertising Agency: Introduction, Overview of an Advertising Agency, Departments of an Advertising Agency, Creative department, Media department, Client servicing department, Marketing research department, Ancillary Services, Interfacing with Client's Organisation, Integration of Services.
3	Setting Advertising objectives: Introduction, Marketing Objectives, Advertising Objectives, Sales-oriented/ Behavioural objectives, Communication-oriented objectives, The DAGMAR Approach to Setting Objectives and Measuring, Advertising Effectiveness, Kinds of Advertising Objectives, The Advertising Communication System, The communication process, The
4	Understanding Persuasive Messages: Introduction, Communication Response Transfer Securing Attention, Interpretation and Processing of Information, Persuasion, Attitude Change, Securing Attention, Interpretation and Processing of Advertising.
. 5	Advertising Copy and Design strategy: Introduction, Advertising Copy, Types of developing Copy, Creativity in Advertising, Copy Testing Methods, Visual Strategies, Art department Copy, Creativity in Advertising, Copy Testing Methods, Visual Strategies, Art department Copy, Types of developing Copy, Types Copy, Types of developing Copy, Types Copy,
6	Media Planning: Introduction, Media Objectives, Media Options, Measuring Media Victory, Media Planning Media Weight, Media Schedule Decisions, Space and Time Buying. Co
7.	Advertising Budgets: Introduction, Factors Influencing Budget Setting, Typical Spendir Patterns, Common Budgeting Approaches, Budgeting Methods, Decision Support System (DSS Structure of DSS, Allocating the Marketing Communication Budget.

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8	Direct Marketing: Introduction, Meaning and Importance of Direct Marketing, Strengths and Limitations of Direct Marketing, Products Suitable for Direct Marketing, The Indispensable Elements of Direct Marketing, The list, The offer, The message, Media for Direct Marketing, Regulations and Ethics in Direct Marketing.  Emerging Consumer Segments Introduction, evolving Consumer segments, the sunshine Emerging Consumer Segments Introduction, Assertive working women, DINK
9	economy and Generation Me, Confident youth, Blat p
10	Rural Advertising: Fundamental Nature of Rural Market, Charles of Media in Rural buying process, Advertising and Marketing in Rural Areas, Innovative Use of Media in Rural buying process, Advertising and Market, Promising Growth.  Areas, The Size of Rural Market, Promising Growth.
11	Council of India (ASCI), Forms of Ethical Violations, Product of India (ASCI), Forms of Ethical Violations, Product of India (ASCI), Forms of Ethical Violations, Production and Product of Intellectual Property Rights (Civil and Penal Codes Applicable to Advertising, Laws Relating to Intellectual Property Rights (Civil and Penal Codes Applicable to Advertising, Laws Relating to Intellectual Property Rights (Consumer Protection Act, 2020. The Monopolies and Restrictive Trade Practices Act, 1969. A Consumer Protection Act, 2020. The Monopolies and Restrictive Trade Practices Act, 1969.
12	Note Regarding Comparative Advertising, Regulation Governing  Sales Promotion: Introduction, Meaning and Importance of Sales Promotion, Strengths and Limitations of Sales Promotion, Difference between Sales Promotion and Advertising, Tools are Techniques of Consumer Sales Promotion, Trade Promotions, Organising Sales Promotion.  Campaigns.

## 1.3 Duration of the programme

Programme	Level	Duration	Maximum Duration for Completion	Credits
	Master's Degree	2 Years	(2+2) years (As per UGC Notification on	80
M.Com	Iviasiei 5 0 5		Specification of Degree, 2014)	

The normal duration of the M.Com Programme is two years, comprising four semesters. However, the student is permitted to take a maximum of four years to complete the Programme.









## 5.4 Faculty and support staff requirement

Academic Staff	Number available to meet the required delivery norms		
	1 member		
Programme Coordinator	l member		
Course Coordinator	Charles and the second		
Course Mentor	1 member per batch of 250 students		

## 5.5 Instructional delivery mechanisms

The Centre for Distance and Online Education (CDOE), Sikkim Manipal University comprises of faculty members and staff who are well versed in Distance Education and Online delivery.

An Academic calendar depicting dates for all major events during each semester will be prepared by faculty members and shared with students through LMS, at the beginning of each academic session.

Apart from providing content in the form of Self Learning Material, enough e-learning resources in the form of Audio and Video content will be provided to students. Regular engagement of students will be ensured through the following means:

- Conduct of webinars/live lectures/online lectures/Virtual Class
- By encouraging them to participate in mandatory Discussion Forums to stimulate their thinking, and to be able to fearlessly express their views in forums. These discussion forums will be moderated by faculty to provide equal opportunity for everyone to participate, as well as to ensure maintenance of decorum of the forum.
  - Through periodic formative assessments

Regular evaluation of content learnt will be provided for, through Self-Assessment Questions within the SLM, as well as quizzes on the LMS. The quizzes can be taken any number of times, so that they reach a stage of being able to answer questions without errors, which reflects their understanding of the concept.

Effort will be made to provide case studies to enhance their analytical ability and make right decisions.

Link to National Portals (SWAYAM/NPTEL) will be provided, as also link to University's digital





library portal.

Cons.

All links to additional reading will be provided in the LMS. Interested students can study beyond the confines of the syllabus.

# 5.6 Identification of media-print, audio or video, online, computer aided

LMS provides for all audio video content (e-learning material, e-pubs, faculty-led video sessions, virtual classrooms and discussion boards), dashboard of their progress in learning, comparison with their peers in terms of learning, regular notifications regarding upcoming Webinars/virtual classes, Assignments, Discussion Forum participations and Examinations. It also provides an opportunity for raising queries if any, and seeking answers to the same, by chat bot or course mentors.

#### 5.7 Student Support Services

The Student Support services will be facilitated by the Centre for Distance and Online Education (CDOE), Sikkim Manipal University which includes the pre-admission student support services like counselling about the programme including curriculum design, mode of delivery, fee structure and evaluation methods. Post-admission student support services include guiding students towards accessing e-identity card, LMS portal, Academic calendar and academic delivery. Examinations support staff shall answer queries pertaining to the conduct of end-semester examinations, evaluation and issue of certificates.

# 6. Procedure for Admission, Curriculum Transaction and Evaluation

The purpose of Centre for Distance and Online Education (CDOE), Sikkim Manipal University, is to provide flexible learning opportunities to students to attain qualification, wherever learners are not able to attend the regular classroom teaching. Academic programmes offered for such candidates under Online Learning mode will be conducted by Centre for Distance and Online Education (CDOE), Sikkim Manipal University, with support of the various University schools. The programmes/courses may be termed Online mode for award of Degree. Eligibility criteria, programme/course structure, with support of programme shall be approved by Board of Studies and Academic Council which are based on UGC guidelines.

Candidates seeking admissions in any programme offered by Centre for Distance and Online Education (CDOE). Sikkim Manipal University, shall fill up an online application form available on CDOE- SMU website. Before applying, candidates must check eligibility criteria for the programme







that they are interested in. Details about Eligibility criteria, programme structure, curriculum, duration, and fee structure are available on the website.

#### 6.1. Procedure for Admission

## 6.1.1 Minimum Eligibility Criteria for admission

Candidate must have 10 + 2 + 3 years bachelor's degree or equivalent qualification as recognized by Association of Indian Universities (AIU) or other competent body in any discipline from a recognized University/Institution.

#### Important Instructions:

- All admissions shall be provisional until and unless candidates meet the eligibility criteria.
- Admission will stand cancelled if a candidate does not meet eligibility criteria, or there is failure to pay programme/course fees.
- Admission will stand cancelled, if candidate does not submit proof of eligibility within stipulated time given by Directorate of Online Education- Sikkim Manipal University.
- Centre for Distance and Online Education (CDOE), Sikkim Manipal University, has the
  right to make necessary changes from time to time as deemed fit in Eligibility criteria,
  programme/course structure, curriculum, duration, fee structure and programme
  announcement dates. All changes will be notified on the website.
- Candidates should carefully read all instructions given in the Programme prospectus before start of application form.

#### 6.1.2. Fee Structure

The fees for the M.Com for Domestic student

- Total course fee (Four semesters): INR 90,000
- Each semester: INR INR 22,500 per semester

The fees for the M.Com for International students

Total course fee (four semesters): USD 1120

Each semester: USD 280







#### 6.2. Curriculum Transactions

#### 6.2.1. Programme Delivery

Centre for Distance and Online Education, Sikkim Manipal University has state-of-the-art mechanism for online mode of Academic delivery to ensure quality education. Faculty members at SMU offer expert guidance and support for holistic development of the students. Faculty members are not mere facilitators of knowledge but they also mentor students to make learning more engaging and maintain high retention level. The programme will be delivered with an aim to provide expertise and ensure that students excel in their domains. The features of programme delivery are:

- Online Mode of Academic Delivery
- Periodic review of Curriculum and Study material
- Live Interactive lectures from faculty / Course coordinators
- Continuous Academic and Technical support
- Guidance from Course coordinators
- Learning and delivery support from Course Mentors

## 6.2.2. Norms for Delivery of Courses in Online Mode

Credit value of the course	No. of Weeks	No. of Interactiv	e Sessions	Hours of S Material	itudy	Self-Study hours including	Total Hours of Study
•		Synchronous Online Counselling/ Webinars/ Interactive Live Lectures (1 hour per week)	Discussion Forum/ asynchronous Mentoring (2 hours per week)	e- Tutorial in hours	e- Content hours	Assessment etc.	(based on 30 hours per credit)
*				20	20	44	120
4 Credits	Weeks	12 hours	24 hours				

# 6.2.3. Learning Management System to support Online mode of Course delivery:

LMS Platform has been built to help learners reach their potential in their chosen programme. It is a secure, reliable learning experience tool that works consistently on Web and Mobile devices. Its simple interface makes it easy for instructors to design courses, create content and grade assignments. It provides a great mobile experience due to the responsive design which is paired with purpose built







native apps. It provides seamless accessibility to ensure all tools are standards-compliant and easy for students to navigate using assistive technologies. It provides 24 X 7 learning experience to facilitate learning as per the pace chosen by learners. Digital portfolio functionality allows students to document and share their learning journey as it happens, on both web and mobile platforms.

#### 6.2.4. Course Design

The Course content is designed as per the SWAYAM guidelines using a 4-quadrant approach as detailed below to facilitate seamless delivery and learning experience:

- a) Quadrant-I i.e. e-Tutorial, that contains Faculty led Video and Audio Contents, Simulations, video demonstrations, Virtual Labs
- b) Quadrant-II i.e. e-Content that contains Portable Document Format or e-Books or Illustration, video demonstrations, documents as required.
- c) Quadrant-III i.e. Discussion forums to raise and clarify doubts on real time basis by the Course Coordinator and his team.
- d) Quadrant-IV i.e. Self-Assessment, that contains MCQs. Problems, Quizzes, Assignments with solutions and Discussion forum topics.

#### 6.2.5. Academic Calendar

Sl. No. Event		Academic Calendar Timeline	
31. 1 1 1 1		January/July	
1	Commencement of Academic Session	5 <sup>th</sup> week – 18 <sup>th</sup> week	
2-	Assignment Submission	6 <sup>th</sup> week onwards	
3	Assignment Evaluation		
4	Webinars / Interactive Live Lectures and Discussion Forum for query resolution	Webinar/ Interactive Live Lectures: 9th week onwards upto 22 <sup>nd</sup> Week	
	(Detailed course-wise webinar schedule will be published in student portal)	Discussion Forum: 9th week onwards upto 22 <sup>nd</sup> Week	
5	Online Examination Booking System (OEBS) opens for booking exam schedule	Three weeks before the commencement of examination	
6	Practical Examinations (Applicable for Programmes with Practical	28 <sup>th</sup> Week	
	Courses)	One week before the commencement of	
7	Admit Card Generation	examinations	
. 8	Term End Examinations	23 <sup>rd</sup> week to 27 <sup>th</sup> Week	
0		Short data of examination	
9	Result Declaration of End Term Examination	Within eight weeks of last date of examination	









#### 6.3 Evaluation

The students' learning in a course would be evaluated based on Internal assignments, students' response sheets, and semester end examinations. University adopts rigorous process in development of question papers, question banks, assignments and their moderation, conduct of examinations, evaluation of answer scripts by qualified teachers, and result declaration. The Directorate shall frame the question papers so as to ensure that no part of the syllabus is left out of study by a learner.

The evaluation shall include two types of assessments - continuous or formative assessment in the form of assignments, and summative assessment in the form of end semester examination or term end examination which will be held with technology supported remote proctored examination tool.

However, we shall be considering the guidelines issued by the Regulatory bolides from time to time about the conduct of examinations.

The examinations shall be conducted to assess the knowledge acquired during the study. There shall . be two systems of examinations viz., internal and external examinations. In the case of theory courses, the internal evaluation shall be conducted as Continuous Internal Assessment via Student assignments preparation, quizzes. The internal assessment shall comprise of a maximum of 30 marks for each course (One Assignment for a two-credit paper and two assignments for a four-credit paper). The end semester examination shall be three hours duration for each course at the end of each semester.

### 6.3.1 Assignment Submission

The dates for the submission of the Assignments will be as per the University Academic Calendar and will be put up on web portal.

- The assignment questions for all courses will be uploaded course wise.
- All assignments will be assessed by the University.
- The assignments are designed to encourage the students to develop the habit of continuous study of the course/subject throughout the semester.
- . Softcopies of Completed assignments should be uploaded on student portal or answers of assignment questions can be typed in the given space of student portal.
- Specimen format of the assignment & user manual for the same will be available in student login of student Portal.
- Ensure that you answer all questions according to the marks allocated (not more than 400







words for a 10-mark question and not more than 200 words for a five-mark question). The total page limit shall not exceed 12 pages of A-4 size. Students are advised to check their Assignments thoroughly before uploading the same, as Only ONE submission will be considered and evaluated. Multiple submissions are not allowed.

Content that has been directly copied from any books or the Internet will NOT be accepted.
 Assignments that have been copied and shared among students will be automatically rejected and liable for disqualification.

## 6.3.2 Term End Examination (TEE)

The TEE will be conducted as an online computer-based examination and remotely proctored. Examination dates along with the detailed instructions will be published well in advance on the student portal.

## 6.3.3 Question paper pattern

. The Term end examination Question Paper for Theory subject will have both Multiple-Choice Questions (MCQs) and Descriptive Questions (DQs). The question and time distribution pattern are as follows.

Time: 3 Hours

Max. Marks: 70

#### 4 credits course/subject:

Questions x Marks		
10 × 2	20	
	20	½ hr.
10 x 2		
ns		
	20	1 hr.
4 x 5	20	
stions		
	30	1½ hr.
3 X 10		
1	70	
		Onine Education
	as 4 x 5 stions	4 x 5 20 stions 30 70







#### Note:

- 1. The general time distribution for each type of question is as given in the above table.
- 2. The mark distribution is based upon the complexity involved in the question.
- 3. The University reserves the right to change the examination pattern from time to time. The change would be intimated to students well in advance.
- 4. Reappearance: There is no provision for improvement by reappearance in the Term-End Examinations or in the Internal Assessment once a student is declared to have passed in a paper.

The final project report should be submitted to the University prior to the University Examination. Project Guidelines manual will be shared in student portal.

# Distribution of Marks in Continuous Internal Assessments

The following procedure shall be followed for awarding internal marks for theory courses. Student must submit two assignments for 4-credit paper each carrying 30 marks and average of both will be considered as internal assessment marks.

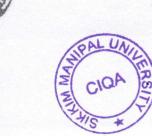
## 6.4.2 Minimum Passing Mark

The students are considered as passed in a course if they score 40% marks in the Continuous Evaluation (IA) and Term-End Examinations (TEE) individually. If a student fails in any one component (failure to get 40% marks either in IA or TEE), then he/she will be required to re-appear for that component only (IA or TEE as the case may be).

#### . 6.4.3 Marks and Grades

Based on the total marks obtained for each course in Internal Assessment and Term End examinations, students will be awarded grade for that course. The following table gives the marks, grade points, letter, grades and classification to indicate the performance of the candidate.

		T 44 - Crode	Description
Range of Marks	Grade Points	Letter Grade	Outstanding
	10	A+	Outstanding
. ≥90 to ≤100	1 V	Δ	Excellent
≥80 to <90	9	. 2	The following





		B+ +	Distinction
≥75 to <80	8	Вт	Very Good
	7	В	very Good
≥70 to <75		C+	Good
≥60 to <70	. 6	C	Average
	5	C	
≥50 to <60		D+	Below Average
≥40 to <50	4	-	Re-appear
<40	0	F	
	0	AAA	ABSENT
ABSENT	0		

#### For a semester:

Grade Point Average [GPA] =  $\sum i \ Ci \ Gi \ / \sum i \ Ci$ Grade

 $\frac{\text{Grade Point Average}}{\text{Sum of the multiplication of grade points by the credits of the courses}}{\text{Sum of the credits of the courses in a semester}}$ 

 $C_i$  = Credits earned for the course i in any semester

 $G_i$  = Grade Point obtained for course i in any semester.

n refers to the semester in which such courses were credited

#### For the entire programme:

Cumulative Grade Point Average [CGPA] =  $\sum n \sum i Cni Gni / \sum n \sum i Cn$ 

 $CGPA = \frac{Sum\ of\ the\ multiplication\ of\ grade\ points\ by\ the\ credits\ of\ the\ entire\ programme}{Sum\ of\ the\ credits\ of\ the\ courses\ for\ the\ entire\ programme}$ 

# 7. Requirement of the Laboratory Support and Library Resources

#### 7.1. Laboratory Support

No lab-based courses are offered in this program.

#### 7.2. Library Resources

Centre for Distance and Online Education. Sikkim Manipal University, has excellent Library facility with adequate number of copies of books in relevant titles for the M.Com programme. The Central





Library of Sikkim Manipal University is also having good source of Reference Books. The books available at both the libraries are only for reference purpose and lending services. In addition, reference books as prescribed will be procured. Complete e-learning resources for the course would be made available on the Learning Management System for learning along with e-tutorial lectures. Further, expert lectures/workshops/ webinars by industry experts would also be conducted for the students.

## 8. Cost Estimate of the Programme and the Provisions

**400** 

The cost estimate of the Programme and provisions for the fund to meet out the expenditure to be incurred in connection with M.Com Programme as follows:

	Approx. Amount
Expenditure Heads	
	85,00,000 INR
Programme Development (===0	10,00,000 INR
Programme Delivery (Per Year)	10,00,000 1141
	44,00,000 INR
Programme Maintenance (Per Year)	
	Programme Development (Single Time Investment)  Programme Delivery (Per Year)  Programme Maintenance (Per Year)

# 9. Quality assurance mechanism and expected programme outcomes

The quality of the programme depends on scientific construction of the curriculum, strong-enough syllabus, sincere efforts leading to skillful execution of the course of the study. The ultimate achievement of M.Com programme of study may reflect the gaining of knowledge and skill in finance, accounting, marketing and management area. Gaining of knowledge and skills in these fields may help the students to get new job opportunities, upgrading their position not only in employment, but also in the society,

The benchmark qualities of the programme may be reviewed based on the performance of students in their end semester examinations. Also, the feedback from the alumni, students, parents and employers will be received and analysed for further improvement of the quality of the programme.

Centre for Distance and Online Education (CDOE), Sikkim Manipal University has constituted Centre for Internal Quality Assurance (CIQA), which will assist Director, Centre for Distance and Online Education to conduct periodic review and assessments and assist the Directorate to implement necessary quality measures and effectiveness in programme delivery. CIQA is constantly involved in reviewing all materials prepared by CDOE, including syllabus, SLMs and e-learning content CIQA





will be involved in conducting studies to measure effectiveness of methods adopted for learning. As we proceed further, CIQA will involve in benchmarking quality of academic delivery, and perform various analyses, and guide all stakeholders towards upgrading quality constantly.

Centre for Internal Quality Assurance Committee (CIQAC) chaired by the Vice Chancellor consisting of internal and external experts oversees the functioning of Centre for Internal Quality Assurance and approve the reports generated by Centre for Internal Quality Assurance on the effectiveness of quality assurance systems and processes.

In addition to CIQA, as per the guidelines of National Assessment and Accreditation Council (NAAC), Sikkim Manipal University, has constituted Internal Quality Assurance Cell (IQAC), in which academicians, industry representatives and other stakeholders are nominated as members. The IQAC is a part of the institution's system and works towards realisation of the goals of quality enhancement and sustenance, as quality enhancement is a continuous process. The prime task of the IQAC is to develop a system for conscious, consistent, and catalytic improvement in the overall performance of institutions. The work of the IQAC is the first step towards internalization and institutionalization of quality enhancement initiatives. IQAC's elementary motive is to promote measures for institutional functioning towards quality enhancement through internalization of quality culture and institutionalization of best practices.

The guidelines on quality monitoring mechanism prescribed by the UGC have been adopted by the Centre for Internal Quality Assurance for conducting institutional quality audits, to promote quality assurance and enhance as well as spread best-in-class practices of quality assurance. The university has setup an effective system for collecting feedback from the stakeholders regularly to improve its programmes. The University will conduct self- assessments regularly and use the results to improve its systems, processes etc. and finally quality of programmes.

## 10. Scholarship and Financial Assistance Policy

- 1. Divyang —Under the Divyang fee waiver, candidates are offered course fee concession of 20% for the Online Programmes offered by Sikkim Manipal University. Candidates who are certified by the Authorized Doctor may avail themselves of the Divyang fee waiver benefit.
- 2. Sikkim & Northeast: The fee waiver benefit of 30% on programme fees will be provided for candidates from states of Sikkim, Assam, Arunachal Pradesh, Nagalarid, Meghalaya Manipur, Tripura, and Mizoram having valid address proof.

3. Defense Personnel: 20% concession on course fee to the in-service, retired and outgoing defence





personnel and their family who will be enrolling for the online Programmes.

- 4. Manipal Group: Under this all employees\* of the Manipal group and their next family members\* comprising spouse and limited to 2 dependent children are offered course fee concession of 50% for all the Online Programmes offered by CDOE, Sikkim Manipal University. \*Conditions apply."
- 5. SMU Alumni: Under this fee waiver, candidates are offered course fee concession of 20% for the Online Programmes offered by Sikkim Manipal University.
- 6. Full Programme Fees: Students who are willing to make an entire programme fee at the time of admission will be provided with up to 10 % fee waiver on the total fees. Not applicable for students opting for the finance options provided.

#### 11. Learners Support:

Students can reach the University and the counsellors through any of the below given modes.

#### Student Support Services: Important Links and Contact Details:

- Helpdesk E-mail ID: <a href="helpdesk@onlinesmu.edu.in">helpdesk@onlinesmu.edu.in</a> (To receive speedy reply Roll Number to be mentioned in all the correspondence)
- Helpdesk Number: +91-7996 799 900
- •Student Portal: https://lumen.u-next.com/smuonline/learner/login

